

AMIE® Advanced for Wi-Fi

Device Management and Call Performance Monitoring



ADVANCED MOBILE
INTELLIGENCE
FOR ENTERPRISES

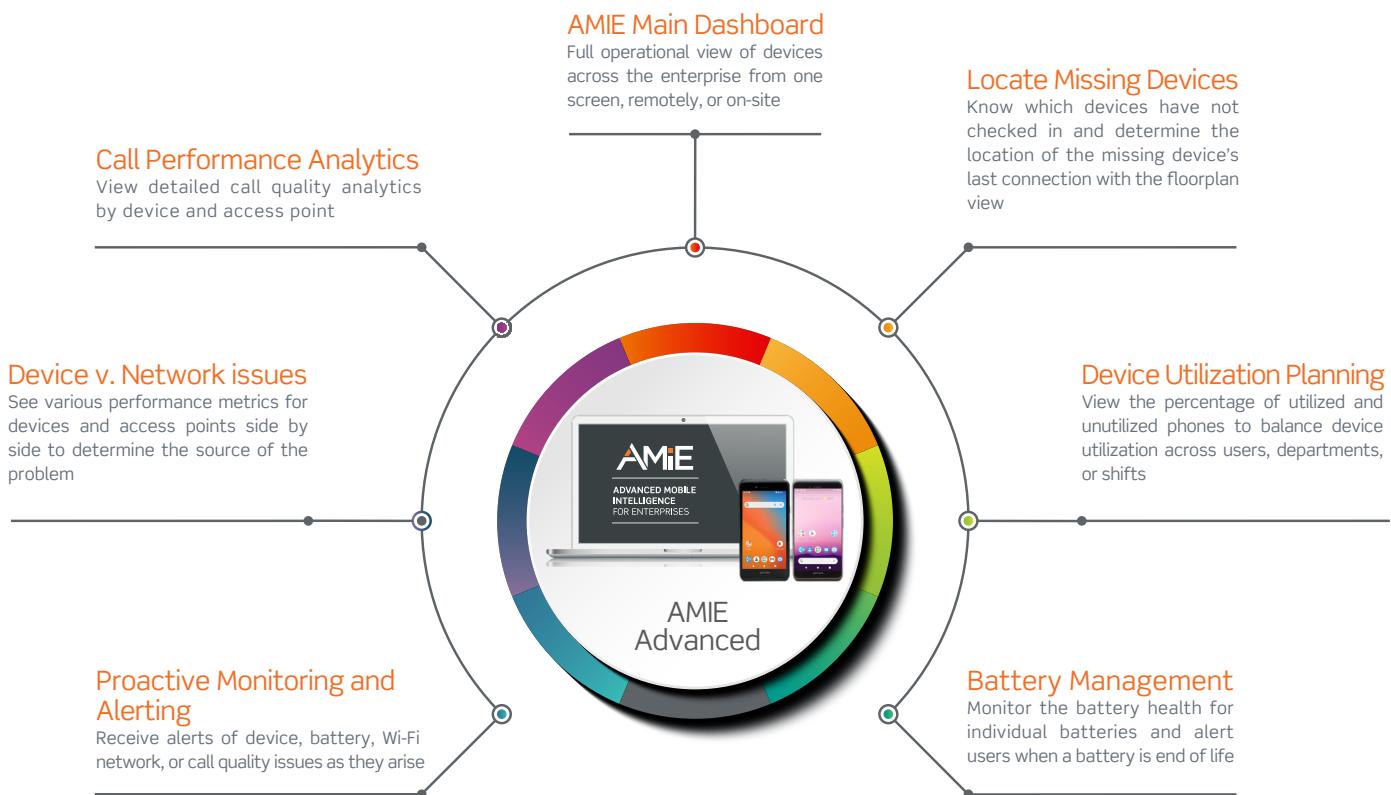
Configure devices, monitor battery health, view call performance metrics, locate missing devices, and more from the user-friendly dashboard.

Mobile workers need a reliable communication solution without device issues interfering with their productivity. You've put Spectralink Varsity smartphones into their hands, but how do you efficiently manage the solution, proactively troubleshoot issues, and get the most out of your investment?

The answer is AMIE® (Advanced Mobile Intelligence for Enterprises) Advanced, Spectralink's premier cloud-based device management and analytics dashboard for IT and Telecommunication Administrators. The revolutionary dashboard provides visibility into the most common concerns in mobility management, filling in the gaps of an EMM. With complete visibility into device and network performance, data can be turned into actionable insights to quickly identify and resolve issues and ensure the optimal performance of Varsity smartphones.

Benefits

- Designed for managing shared devices
- Optimizes device configuration
- Provides call and network performance analytics to support efficient troubleshooting
- Increases operational efficiency ensures optimal solution performance
- Lowers TCO by mitigating risks and decreasing problem resolution time



AMIE Advanced is available as an annual subscription per device.

How AMIE Advanced Answers IT Administrators' Biggest Concerns

1. Monitor call quality with visibility into true end-user call experiences

Call performance monitoring measures call and network quality in near real-time by turning the mobile devices into Wi-Fi network probes. Deep dive into a single call or view call performance trends across devices and access points for call quality, dropped calls, access point roaming, signal strengths, packet loss, and more.

Call performance metrics and MOS (Mean Opinion Score), a standard for measuring call quality, are illustrated through a graph showing the average call quality over the duration of a call so performance can be easily analyzed. While many other tools simply measure call quality, AMIE Advanced goes one step further and provides insight into the exact details of the call experience.

2. Troubleshoot device vs network issues

Without AMIE Advanced, administrators rely on Wi-Fi tools that use an estimation of network performance from access points. If end-users report repeated dropped calls or a poor voice experience, the device is often blamed. AMIE Advanced takes the guesswork out of troubleshooting by providing side-by-side performance metrics for access points and devices. This allows for the easiest and most accurate identification of device versus network issues.

3. Avoid disruption from missing devices or depleted batteries

Locate missing devices by viewing the date, time, and precise location of the device's last use on the facility floorplan map. This feature is especially beneficial to quickly locate devices in large buildings with many floors, minimizing security risks and reducing replacement costs.

The Battery Management dashboard provides visibility into the health of individual batteries and allows administrators to proactively alert end-users when a battery has reached the end of life. This prevents batteries that can no longer hold a charge from being placed back into the charger and circulated among other mobile workers.

4. Increase operational efficiency with device utilization planning

View utilized and unutilized devices by group or across the entire enterprise to reallocate and load balance devices where needed most to ensure efficiency and avoid unnecessary costs of purchasing more devices. Device utilization also provides metrics to verify the ROI for your mobile communication solution.

5. Simplify device configuration and management

Spectralink Application Management makes it easy to configure Spectralink applications like Biz Phone, SAFE, Buttons, and more, at an enterprise, group, or device level. Streamline device deployment so devices are set up and in the hands of end-users within minutes utilizing batch configuration, copy configuration, and streamlined extension sync.

6. Proactively solve problems before they impact business and user productivity

Receive automated alerts for poor call quality, max utilization of devices, battery health, or missing devices so problems can be quickly identified and easily investigated. AMIE Advanced also generates a monthly automated report so administrators can receive an overview of the monthly performance of the entire system without logging into the dashboard.

For a demo of AMIE Advanced, contact your local sales representative or Spectralink Partner.

About Spectralink

As an award winner in mobile technology, Spectralink has been transforming the way our customers work and communicate for 30+ years. Through our determination

to do extraordinary things, we enable mobile workforces and empower our customers and partners to explore what's next, what's possible. With our enterprise grade, best-in-class mobile solutions, we are with our customers wherever they work, however they need us. Our people, commitment to innovation and our passion are our foundation for success.

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